

# CONFERENCE PROGRAMME - SAPICS 2010

NB – Speakers, topics and times may be subject to change

**SUNDAY 25<sup>th</sup> July 2010**

WORKSHOPS					
10:00	Registration opens for workshop attendees – NB: Access to hotel rooms is from 14:00				
	<b>The 10 workshops outlined below will all take place at the same time i.e. it is only possible to participate in <u>one workshop</u> on the Sunday afternoon. The workshop will run for 3 hours and tea and coffee will be served at a time which suits the facilitator. Pre-reservation is essential</b>				
13:30 – 16:30	<b>Workshop 1</b> <b>K'Nexing with your Customer without missing a beat</b> <b>Sandra Miller CPIM, CIRM, President, X-Stream Leadership Group, USA</b> A fun presentation where K'Nex toys are used to stress the importance of listening to the customer to determine how to tell "wants", from "nice to haves", from true requirements. Each round of play will be treated as a project, with a cost for each part used, a time schedule to meet, unknown or unclear customer needs and a price the customer is willing to pay. After a practice round, the first "project" will start. Next comes a discussion on tools such as Kano Analysis, Quality Functional Deployment, and Stakeholder Analysis, then, participants will compete in a second project.  <b>For full participation please bring your own laptop to this session</b>	<b>Workshop 2</b> <b>Making it Visual : Leadership for Sustainability</b> <b>Lorna Reid, Advisor and Andrew Richmond, Lean Advisor, House of Performance, South Africa</b> I have a good plan, but how do I actually make it become a reality in my team? Join us for an exciting and interactive session discussing Lean leadership theories and tools, how to manage change within a team and how to ensure sustainable improvements by making objectives and performance visual.	<b>Workshop 3</b> <b>Skills in the Supply Chain Industry – where do we stand?</b> <b>Greta McNiven CPIM, Managing Director, BizzPro, South Africa</b> The Supply Chain profession continues to be plagued by issues relating to skills in our workforce. What initiatives can be taken to address this on-going problem and what strategies should we be defining for long-term sustainability? This interactive workshop will give participants a view on the current statistics relating to skills in our workforce and the education system in our country. We will review the policies and strategies adopted by government to cope with the skills crisis and gain an understanding on the legislation relating to these policies. A new approach to addressing these issues will be presented and discussed in this workshop and participants are invited to share their experiences relating to this topic. Don't miss the opportunity to share ideas and thoughts with other companies facing the same problems as you and find a possible solution to some of these issues.	<b>Workshop 4</b> <b>Supply Chain Network "what-if?" scenarios made easy</b> <b>Anneri Robinson, Senior Supply Chain Analyst, Volition Consulting Services, South Africa</b> The workshop is aimed at analysts wanting to see and learn how a tool can be used to assist in understanding supply chain network dynamics and inter-relationship dependence. Attending the workshop will illustrate how to approach finding alternatives regarding the supply chain strategy and network configuration in a practical way including the use of an enabling tool. The user will be able to play around with a demo model in order to get a feel for what can be done with the tool to investigate the opportunities.	<b>Workshop 5</b> <b>Demand Supply Analytics</b> <b>Kien Leong CPIM, Partner, Kinetica, China and Tony Rice, Partner, Kinetica, South Africa</b> This workshop uses demand analytics to measure the impact of stocking policies on service level and working capital. This workshop will present an effective method of capturing the intelligence embedded in an order history and applying it to enrich the forecast. The result will be simulation of demand in order to measure likely material availability and due-date performance. Participants will each run a series of simulations and measure the impact of variability and uncertainty.  <b>For full participation please bring your own laptop loaded with Excel (2003 or above) or share with a group.</b>
	<b>Workshop 6</b> <b>Improving Supply Chain Visibility and Performance through Data Visualisation</b> <b>Rynier Keet, Managing Director South Africa and Jacques Whittle, Managing Director- Eastern Cape, Corporate Renaissance Group, South Africa</b> The introduction will focus on the top 5 supply chain challenges as identified in an IBM study published in 2009 – <i>The Smart Supply Chain of the Future</i> . This will be substantiated by an IDC	<b>Workshop 7</b> <b>Lean Thinking for the Knowledge Worker</b> <b>Almie Visagie and Deon Greyling, Managing Director, BTS, South Africa</b> How does global leader Toyota successfully apply its legendary Toyota Production System to the professional side of the organization? Here is your chance to find out.... <b>Experience the Lean Thinking Simulation</b> ...Today many organizations are faced with razor-thin margins. As a result, Leaders are constantly seeking techniques that drive out non-value activities. Toyota	<b>Workshop 8</b> <b>How to Use and Leverage SCOR Tools?</b> <b>Joe Francis, CEO, Supply Chain Council, USA and Alyda le Hane, Director, Supply Chain Council and Senior Consultant Supply Chain Design and Innovation, UTI, South Africa</b> SCOR tools help to define and articulate the uniqueness of an organisation's supply chains. How can one use these tools effectively to develop a common vision for all supply chain stakeholders?	<b>Workshop 9</b> <b>Driving Supply Chain Innovation through Job Mapping</b> <b>Rishab Rao, Management Consultant, BMGI, USA</b> There is much discussion in the press about the innovation crisis - how Lean Six Sigma is smothering the innovation culture. In a nutshell, the controversy is whether relentless emphasis on efficiency is destroying the creativity and imagination needed for identifying and executing new growth opportunities. In this session, we will	<b>Workshop 10</b> <b>supplychainforesight 2010: Growth in Adversity – Resilience and Recovery through Innovation</b> <b>Kate Stubbs, Senior Marketing Manager, Barloworld Logistics Africa (Pty) Ltd</b> <b>Supplychainforesight</b> , the most authoritative benchmark study of South Africa's supply chain and logistics strategies and challenges, has launched its seventh edition. Entitled ' <i>Growth in Adversity: Resilience and Recovery Through Innovation</i> ', the

	<p>Manufacturing Insights Report that covers the 10 supply chain predictions for 2010 – Worldwide Manufacturing 2010 Top 10 Predictions, published in December 2009. Using the results of these two studies, the focus will be on SC visibility and how that can impact on the improvement of efficiency; reduction in risk; improvement in asset utilization; flexibility – rapid response to markets; globalization; and an overall improvement in communication. With this as input, data visualization, as an approach to rapid interpretation of supply chain information will be presented.</p>	<p>Motors had the same need, and believed applying its legendary Toyota Production System to the professional side of the organization would drive out significant cost. The University of Toyota partnered with BTS to create an exciting and experiential approach for implementing this process. Toyota knew that the factory floor and office were different environments. Educating knowledge workers had to be more than just transferring the lean process. Learn how Toyota successfully transferred its lean manufacturing process to the professional side of the organization in this exciting simulation experience!</p>		<p>discuss the apparent controversy surrounding discipline and imagination, and learn how to simultaneously manage the yin and yang nature of efficiency and creativity to meet the challenges of tomorrow. Key Learning Outcomes:</p> <ul style="list-style-type: none"> <li>• Discovering a process based approach to innovation</li> <li>• Executing innovation projects for organic growth</li> <li>• Developing an ambidextrous culture for efficiency and creativity</li> <li>• Leveraging innovation approaches for next generation Lean Six Sigma</li> </ul>	<p>study measures the attitudes of senior executives at hundreds of SA's top companies towards supply chain and logistics issues. Johan Dekker will present the findings of the <b>supplychainforesight</b> 2010 survey which will then be followed with an interactive discussion and workshop covering some of the hot topics, including:</p> <ul style="list-style-type: none"> <li>▪ How are supply chains being used to help companies recover from recession?</li> <li>▪ How have companies responded to the recession?</li> <li>▪ What is the strategic outlook for supply chains in different industries?</li> <li>▪ What is the behind-the-scenes attitude towards the country's infrastructure challenges?</li> <li>▪ Does SA have a sustainable, green business future?</li> </ul>
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<p>16:45 – 17:45</p>	<p><b>Pilanesberg B - Introduction session</b>  <b>What is Global Supply Chain Management, Really?</b>  <b>Ken Titmuss CFPM, CSCP, Kent Outsourcing and SAPICS Director, South Africa</b></p> <p>The term supply chain management has only been in our vocabulary, and in the APICS body-of-knowledge, for about the last 12 – 15 years. Supply Chain Management is no quick fix to your companies 'ills' as we will see, it is a lot of hard, worthwhile, work by the whole company, not a few individuals. Whether we like it or not most of us are part of a global supply chain network and we need to learn the new rules if we want to successfully play the game. We must stop regarding our company in isolation, but as part of a supply chain that will only be successful if the end product, to which we contribute, is actually sold to a consumer. We see that there is a trend developing that integrated supply chains will compete with supply chains as opposed to the old thinking that companies compete against individual companies. <b>Ken's presentation features as an introduction session to all those wishing to consolidate their basic understanding before the start of an intensive 2 days. Ken will also share some tips on how to get the best out of the SAPICS Conference.</b></p>	<p style="background-color: #800000; color: white; padding: 2px; font-weight: bold;">INTRODUCTORY</p>
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**18:00 – 20:00**  
**Exhibition Opens**  
**Cocktail Reception in Exhibition area (Superbowl).**  
**A light evening meal will be served. This is a perfect opportunity to meet the varied and interesting exhibitors and to begin networking with peers.**

**MONDAY 26<sup>th</sup> July 2010**

**ROYAL BALLROOM**

08:10 – 08:30	<b>Introduction and Welcome</b> from the SAPICS President, Reuben Badana CFPIM, CSCP and from Deon Greyling, Managing Director, BTS South Africa, Principal Sponsor of the event.
08:30 – 09:30	<p><b>Public Sector/Private Sector – it makes no difference when you are a professional. This is our time and our opportunity to make a difference.</b></p> <p><b>David Smith CB FCIPS, Commercial Director, Department for Work and Pensions, UK</b></p> <p>David will draw from his varied experiences during his extensive and on-going career at the upper levels of procurement in UK's public sector to argue that the objectives and skills required to be a leader in the supply chain profession are the same in the public sector as they are in the private sector and that delivering real value to our organisation is our primary aim. He will also try to persuade you that the global economic downturn has been a real opportunity for supply chain and operations management professionals to shine and to demonstrate their real value to their business. He will advise you how to keep our profession 'in the boardroom' and on the CEO's agenda, to make a real difference to outcomes and how to position ourselves for the future whether we are public or private sector practitioners. <b>There will be an interactive exchange session with David at 11:00.</b></p>

**KEYNOTE**

	<b>ROYAL BALLROOM</b>	<b>PILANESBERG A – Supply Chain Council Track</b>	<b>ELAND ROOM</b>
09:30 – 10:30	<p><b>Superior Supply Chain Performance on a Budget – Reality or Myth?</b></p> <p><b>Douglas Kent, President eKNOWtion &amp; Chairman of Supply Chain Council European Leadership Team, Europe</b></p> <p>Enterprise-wide operations excellence demands the appropriate level of supply chain innovation to build sustainability, ensure business continuity and de-risk our supply chain. But it doesn't have to cost a fortune! It does require however keen focus &amp; dedication and a robust view on ROI and Cost-to-Serve. Together we will examine the leading-edge solutions with the best potential for keeping the necessary balance of ecologic, economic, and service resiliency. Douglas will share practical insights on the innovation you can do today within the people, process and technology aspects of your business that require minimal investment and yet are proven to deliver outstanding results! This session delivers actionable output – not theory! Douglas was presented with the Terry Smee Trophy at the 2009 SAPICS Conference as deserved winner of the Best Speaker award. Douglas returns to the SAPICS Conference by popular demand. There will be an interactive exchange session with Douglas at 12:00.</p>	<p><b>The importance of Supply Chain Management in Achieving Global Business Vision</b></p> <p><b>Dave Malenfant, Chair, Supply Chain Council Board of Directors and Vice President, Global Supply Chain, Alcon Laboratories, USA</b></p> <p>Using real-life example initiatives and strategies, you will learn techniques to align your supply chain organisation with your overall company goals and objectives so you can achieve superior results. <b>There will be an interactive exchange session with Dave at 16:20.</b></p>	<p><b>Survey Feedback</b></p> <p><b>MIT Global Supply Chain Risk Survey</b></p> <p>SAPICS (The Association for Operations Management of Southern Africa) has recently collaborated with the Massachusetts Institute of Technology's Center for Transportation &amp; Logistics (MIT CTL) in Boston USA, for a global supply chain risk survey. The purpose of the risk survey was to determine the common perceptions and attitudes of companies and individuals towards supply chain risk management, and to identify the unique challenges faced in this field within a South African context. Attend this interactive session to learn about the findings from the first phase of the survey and the plans for phase 2.</p>

**10:30 – 11:00 - Tea and Coffee in Exhibition Area (Superbowl)**

	<b>ROYAL BALLROOM NORTH</b>	<b>ROYAL BALLROOM SOUTH</b>	<b>PILANESBERG B</b>	<b>PILANESBERG A Supply Chain Council Track</b>	<b>ELAND ROOM</b>	<b>LYNX ROOM</b>
11:00 – 11:50	<p><b>Reducing Shortages and Surpluses in Retail with Theory of Constraints</b></p> <p><b>Alan Barnard, CEO, Goldratt Research Laboratories, South Africa</b></p> <p>The publishing industry globally, suffering from slow growth or in some cases, even declining sales, has over the past decade, been one of the hardest hit consumer goods industries, both due to recessionary pressures and the advent of online sales channels and e-</p>	<p><b>Lean and Mean in the Value Stream</b></p> <p><b>Alan Booth, Operations Director, Thermopac, South Africa</b></p> <p>One of the biggest challenges facing our operation was the ability to plan production and priorities according to product demand and capacity constraints. Applying value stream mapping principles, including the Glenday Sieve methodologies around green streaming, have added substantial value. The implementation of a fully integrated production</p>	<p><b>A case Study in Bottom up S&amp;OP implementations focusing on People, Organisation &amp; Systems</b></p> <p><b>Martin Mvulane, Supply Chain Director, Strategic Projects, Unilever South Africa</b></p> <p>Approximately 19 months ago, Unilever South Africa embarked on a customer service excellence turnaround programme to enable the business' growth agenda following the merger of Unilever Foods, Unilever Home and Personal Care and Unilever Ola</p>	<p><b>SCOR Integration within your company</b></p> <p><b>Joe Francis, CEO, Supply Chain Council, USA</b></p> <p>Following on to basic SCOR project application, this session reviews the approaches to standardising and simplifying supply chain management in an enterprise. Based upon a Centre of Excellence organisational model, the various parts of the integration process are highlighted as a model of how to get the most value from SCOR</p> <ul style="list-style-type: none"> <li>• Developing broad sponsorship</li> <li>• Understanding the "operating</li> </ul>	<p><b>Overhauling Auto Spares Parts Warehouse Operations</b></p> <p><b>A case study</b></p> <p><b>Sitaram Geddam, Founder, Chairman and CTO, 7Hills Business Solutions, India</b></p> <p>Maruti Suzuki, subsidiary of Suzuki Motors Japan is India's largest passenger car company. Maruti Suzuki operates a large, centralized warehouse for spare parts distribution. Key challenges were faced including</p>	<p><b>Interactive Exchange Session</b></p> <p><b>David Smith</b></p> <p>Take the opportunity to meet with David Smith in an interactive session. David will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.</p> <p><b>(space is limited).</b></p>

<p>books. In February 2008, the world's largest general-interest book publisher approached Goldratt Research Labs to find out if the application of Theory of Constraints (TOC) could help reduce both surpluses and maybe also shortages. This paper, presented by Dr Alan Barnard who led this research project in the USA, will share the process they followed to develop a simple yet powerful way to identify and quantify the extent, consequences and causes of surpluses and shortages within the book publishing supply chain and how TOC was used to develop and test a viable solution that is generic enough to be applied to any other consumer goods supply chain. <b>There will be an interactive exchange session with Alan at 14:00.</b></p>	<p>planning system was fundamentally important to support the process. Changing the way that people think and applying new methodologies is key to ensure that the change is successful and sustainable.</p>	<p>South Africa. The programme's primary objective was to deliver superior customer service at lowest imaginable costs. One of the key root causes to the business' problems with customer service was poor Sales &amp; Operations Planning. This paper aims to share the lessons learnt in the reimplementation of S&amp;OP at Unilever South Africa.</p>	<p>model" of enterprise supply chain management with SCOR</p> <ul style="list-style-type: none"> <li>• Training and Education</li> <li>• Launching and growing SCOR Enterprise Centre of Excellence</li> <li>• Ongoing Management of SCOR in the Enterprise</li> </ul> <p>Questions of integration with other Quality methods – Lean, Six-Sigma are covered along with examples from companies such as drivers as Hewlett Packard, SASOL and Siemens.</p>	<p>long order fulfillment time, erroneous dispatches, low inventory accuracy and manual processes. This case study will take you through the improvements made which resulted in a 700 – 800% improvement in order fulfillment time, an almost complete elimination of erroneous dispatches and accurate, real time inventory visibility.</p>	
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	ROYAL BALLROOM NORTH	ROYAL BALLROOM SOUTH	PILANESBERG B	PILANESBERG A Supply Chain Council Track	LYNX ROOM
12:00 – 12:50	<p><b>High Performance in a volatile World : Seven Imperatives for Achieving Dynamic Supply Chains</b>  <b>Kamendran Govender, Senior Manager – Supply Chain Management, Accenture, South Africa</b></p> <p>Companies which excel in the identified seven areas will be better positioned to develop, source, manufacture and distribute superior products at lower relative costs; increase revenue, profit and shareholder value faster than competitors; and more effectively anticipate customer needs and meet them profitably.</p> <p>Intermediate SC Strategy</p>	<p><b>Reverse Logistics in Action - Craig Plowden, Managing Director, Reverse Logistics, South Africa</b></p> <p>Reverse Logistics is a term given to product, which moves backwards through a supply chain. The concept of reverse logistics is relatively new in the South African retail industry when comparing the subject to their overseas counterparts. A retail group in South Africa is in the process of implementing and rolling out a reverse logistics model that has not been used at the company before and is very different to the model the company had in place before this. The retail group expects to derive huge benefits from the implementation of the reverse logistics model. As its primary objective, this research study tries to understand the reasons behind the implementation of this particular reverse logistics model.</p> <p>Intermediate Distribution/Operations</p>	<p><b>A rhythm-based approach to demand supply integration</b>  <b>Kien Leong CPIM, Partner, Kinetica, China</b></p> <p>A rhythm expresses the variation and accentuation of a series of sounds or other events. This way of thinking is highly useful when faced with the task of integrating demand and supply in the operations planning process. Demand, supply and production can all be reduced to elements of time and the future can be modeled as a rhythm. Using rhythms as a way of modeling demand is a simple, intuitive way to model future expectations based on different scenarios. This is a way we can characterize demand and have production and supply moving to the right beat.</p> <p>Intermediate Planning</p>	<p><b>How to realise a demand driven supply chain</b>  <b>Ryan Muller CPIM, Business Development Manager, Barloworld Supply Chain Software, South Africa</b></p> <p>In this presentation we will cover how to realize a demand driven supply chain by deploying proper Demand Management and linking this to supply and S&amp;OP in order to align the business with a customer centric vision. We will expose the audience to the use of SCORmark for benchmarking and a method to identify supply chain maturity from AMR research. The use of SCOR metrics will be covered within a multi-echelon environment in order to develop and drive the right behaviors. The relevance of technology, its relevance and its uses will also be covered.</p> <p>Intermediate SCOR®</p>	<p><b>Interactive Exchange Session</b>  <b>Douglas Kent</b></p> <p>Take the opportunity to meet with Douglas Kent in an interactive session. Douglas will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.</p> <p><b>(space is limited on this session)</b></p>

**12:50 – 14:00 - Lunch in Exhibition Area (Superbowl)**

	ROYAL BALLROOM NORTH	ROYAL BALLROOM SOUTH	PILANESBERG B	PILANESBERG A Supply Chain Council Track	ELAND ROOM	LYNX ROOM
14:00 – 14:50	<p><b>China in the Supply Chain : Strategy Planning and Implementation of Procurement Programmes in the World's Leading Low Cost Manufacturing economy – a case study</b>  <b>Kobus van der Wath, CEO, Bateman Beijing Axis, China</b>            China's growing role and influence in the global export market makes it an inescapable factor in supply chains all over the world. As Low Cost Country (LCC) Sourcing becomes the focus of supply chain managers seeking to minimise costs, made-in-China products are aggressively replacing manufactured goods from developed countries and even from other LCCs. While there are clear advantages to adding China into the supply chain, its inherent complexity needs to be carefully considered and addressed in order to mitigate risk and maximise gain. In this session we will examine the strategy and planning of procurement in China; implementation and operations issues; and practical issues and cases. <b>There will an interactive exchange session with Kobus at 15:00.</b></p>	<p><b>Green Supply Chains: cultivating a culture of best practice, sustainability and innovation</b>  <b>Liesl de Wet, Senior Manager: Sustainability &amp; Adrian van Tonder, General Manager: Technical, Barloworld Logistics Africa, South Africa</b>            The aim of the presentation is to highlight how best practice methodologies (lean, six sigma, innovative fleet management and design and driver training to name but a few) can positively contribute to a sustainable supply chain which will be able to address the present and future requirements of customers by taking the environmental considerations into account.</p>	<p><b>Deploying technology to drive efficiency through standardisation of business processes across a diverse, multi site and multi geography organisation</b>  <b>Friedel Spies, Customer Services Director, TFD Network Africa and Ken Osler, Sales Director, Red Prairie South Africa</b>            In 2001 TFD embarked on a strategy to drive standardization of business processes within their then diverse and non standard operations which were spread around the country. The business identified core technology as the critical mechanism to drive disciplined process standardization across the business. The warehouse management system implemented had to accommodate the Principal's specific requirements (all 65 suppliers of product to retail stores) while operating within standard warehousing process across its business. The further challenges of regional operating dynamics had to be accommodated. The initial implementation covered 5 major warehousing operations based in the principal South African cities. Learn how, 8 years later, TFD has succeeded in achieving its strategic objectives set out in 2001.</p>	<p><b>Using the Supply-Chain-Operations Reference Model with Lean and Six Sigma</b>  <b>Dan Swartwood, Qualified SCOR Instructor and VP of Process Design and IT for Satellite Logistics Group, USA</b>            The SCOR model is a very powerful tool for understanding supply chains, defining competitive priorities and creating supply chain visibility. All of these things enable us to identify opportunities for improvement that yield the greatest benefit and provide a robust project portfolio for Lean and Six Sigma resources. <b>There will be an interactive exchange session with Dan at 08:30 on Tuesday.</b></p>	<p><b>The Modern Port and Global Supply Chain Optimisation</b>  <b>Obiora Madu, CEO, Multimix Academy, Nigeria</b>            Ports today face two competitive challenges – the large increase in volumes and the need for greater efficiency. This presentation will identify future catalysts for optimum future development of port infrastructure as well as the implication on export competitiveness, port commerce, inter-port co-operation and competition. It will also provide a framework for improving integrated logistics network as a tool for utilizing the full capabilities of modern ports, provide some insights on the cost of poor logistics to country competitiveness and the sources of those higher costs. Beyond cost and time taken to deliver goods, the predictability and reliability of supply chains.</p>	<p><b>Interactive Exchange Session</b>  <b>Alan Barnard</b>            Take the opportunity to meet with Alan Barnard in an interactive session. Alan will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.    <b>(space is limited)</b></p>

ROYAL BALLROOM NORTH		ROYAL BALLROOM SOUTH		PILANESBERG B		PILANESBERG A Supply Chain Council Track		ELAND ROOM		LYNX ROOM	
15:00 – 15:50	<b>Minimizing Risk through Strategic Sourcing</b> <b>Lori Sisk, Principal Consultant, Hewlett Packard, USA</b> By attending this session, the participants will understand how to minimize risk through strategic sourcing. Attendees will learn the various risks that are at stake and how to take proactive actions which will minimize the impact to the organization. Another benefit of this session is learning the elements of the total delivered cost and how to encompass those into the strategic sourcing decision. Each step of the strategic sourcing process will be reviewed with the intent of taking risk out of the supply chain.	Intermediate Procurement	<b>Greening Transportation in the Supply Chain</b> <b>Abrie de Swardt, Marketing Director, IMPERIAL Logistics, South Africa</b> Until very recently, freight transportation was a negligible consideration in company strategy with regard to environmental responsibility. However, current business practices such as international sourcing and quick turnaround times challenge this by extending transportation distances and minimizing lead times in the supply chain. Standard modes of transportation consume fossil fuels, generate noise and emit toxic compounds. The presentation's objective is to provide attendees the opportunity to gain practical insights into what best-in-class companies are doing to reduce carbon emissions and reduce costs at the same time thereby significantly optimizing their supply chains.	Intermediate SC Strategy	<b>Reviewing and Revitalising the Supply Chain</b> <b>Chris Cook, Supply Chain Development Manager, Africa, Damco, South Africa</b> The global recession of the last 18 months has driven organisations to aggressively seek out efficiencies with intense pressure on working capital and an urgent need to review capital investment and use of existing assets. This has been implemented up and down the supply chain focusing on the renegotiation of commercial agreements with suppliers. These cost savings need to be achieved whilst maintaining acceptable levels of service. Ordering processes are often overlooked and, if not carefully managed, can impact service levels. Significant impacts are also possible on working capital, warehouse space and the agility of an organisation's supply chain. Our discussion will concentrate on a number of critical inhibitors of efficient inventory management which will be illustrated by some case studies from actual scenarios.	Advanced Planning	<b>Supply Chain in Developing countries : India and South Africa</b> <b>Dinesh Kumar CPIM, Manager, Deloitte, South Africa</b> This paper discusses the findings of the doctoral research with Wits Business School focusing on supply chain setups and typologies, operational (SCOR) attributes, financial indicators and governance principles. The country specific findings related to policies, cultural, operational, financial, technology, risk, organisation and environment are presented. The comparative findings are analysed and the uniqueness is also discussed.	Intermediate SCOR®	<b>Getting Rid of your Clutter</b> <b>Mark Hunter, Commodity Manager, Disposals, Eskom, South Africa</b> The presentation will teach the attendees the importance of identifying all surpluses, redundant, obsolete and scrap items and disposing them in the most cost effective manner. It will enhance their skills on "cradle to grave" disposal strategies taking into consideration Governance and Compliance as well as social responsibilities in the process. The presentation will focus on the core benefits of improving cash flows, return on investments, environment costs, taxation, insurance and depreciation cost minimization. It will also address the buyer/contractor market and risk associated with each disposal decision.	Intermediate SC Strategy	<b>Interactive Exchange Session</b>  <b>Kobus van der Wath</b>  Take the opportunity to meet with Kobus van der Wath in an interactive session. Kobus will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.  <b>(space is limited)</b>

**15:50 – 16:20 - Tea and Coffee in Exhibition Area (Superbowl)**

ROYAL BALLROOM		PILANESBERG B		PILANESBERG A Supply Chain Council Track		LYNX	
16:20 – 17:20	<b>Supply Chain Strategy in the Boardroom - The Reality</b> <b>Alan Waller OBE, Vice-President for Supply Chain Innovation, Solving Efeso, UK</b> The impact of Supply Chain on company performance is increasingly important, not only in terms of cost, but in terms of adding value, and this is shown to be especially true in recessionary times, where Supply Chain thinking is leading the way for many businesses to positively manage business pressures and the cash-to-cash cycle. Research has shown that poor management of the supply chain can significantly impact on the shareholder value of an organisation, and that for business success, supply chain strategy should therefore be coming under far greater scrutiny in the boardroom and needs to be better understood. For these reasons Cranfield School of Management, with the support of Solving Efeso, undertook through 2009/2010 specific research on Supply Chain Strategy in the Board Room, aimed at understanding the reality of what is involved in developing and implementing Supply Chain Strategy in the world's	Intermediate SC Strategy	<b>Managing Inventories to a Changing Beat</b> <b>Douglas Howardell CPIM, Principal, Symbiotic Solutions, USA</b> During the recent world wide economic downturn many manufacturing and distribution companies discovered that a small drop in sales can result in a much larger drop in inventory turns. As supply chain professionals whose performance is often measured by inventory turns, we need to understand why this happens and what we can do to avoid it. This presentation defines a simple methodology for managing	Intermediate Planning	<b>Using the SCOR Model to manage Forensic Mapping</b> <b>Peter Schmitz, Principal Researcher: GIS and data logistics, Logistics and Quantitative Methods, CSIR Built Environment, South Africa</b> The SCOR model was used to manage a small Engineer to Order product, namely a forensic map, to be used as evidence in the Taliep Petersen murder case. The SCOR model proved to be an excellent project management tool since it gives a clear direction with regards to planning, sourcing, production and delivery.	Intermediate SCOR®	<b>Interactive Exchange Session</b>  <b>Dave Malenfant</b> Take the opportunity to meet with Dave Malenfant in an interactive session. Dave will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.  <b>(space is limited)</b>

	<p>leading businesses : What in practice does it mean? What drives it? How is it developed and implemented? Who is involved? How successful are the outcomes? What are the enablers and obstacles to success? The survey utilised the SCOR framework to capture supply chain responsibilities, and the survey roll-out included the SAPICS and Supply Chain Council member communities. This presentation provides the much anticipated feedback.</p>	<p>inventories in a changing economy. The technique uses data from your existing MRP or ERP system and identifies which inventory rules are out of date in your company. It uses demand-driven logic and provides the dollar focus necessary for prioritizing your specific inventory improvement opportunities. This methodology was developed by 35 purchasing and materials managers to make the planner/buyer job easier. It helps them reduce excess inventories and increase turns, while avoiding shortages and improving working capital. <b>There will be an interactive exchange session with Douglas on Tuesday at 09:30.</b></p>			
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**17:20 – 20:00**  
**Cocktail Reception** and light supper in the Exhibition Area (SUPERBOWL)

**20:00 – 21:15**  
**Evening Entertainment – DRUMSTRUCK**

Drumstruck has become a phenomenon, touring the world with sold out shows in Japan, Australia, China, Vietnam and South Africa. This show has won over audiences world-wide with its exhilarating presentation of African beats and explosive energy, in the show, each member of the audience gets to play a drum along with the show. Each show is as unique as each different audience and all create a warm sense of African community.

**TUESDAY 27<sup>th</sup> July 2010**

	ROYAL BALLROOM NORTH	ROYAL BALLROOM SOUTH	PILANESBERG B	PILANESBERG A Supply Chain Council Track	ELAND ROOM	LYNX
08:30 – 09:20	<p><b>Change Management: “National to International; Power Management to Project Management:”</b> Lloyd Snowden, Oliver Wight EMEA</p> <p>This presentation is a real example of a transformation project conducted in a National train building company. It will identify to the audience the initial Business Maturity found and associated Business Results, the Culture and Behavioral challenges and how they were being threatened by cheaper European imports – the National to International challenge. The presentation will explain how the organisation design was used to eliminate power management and release the talent of the broader team and through education how knowledge of best practice was applied and used to drive higher sustainable results.</p>	<p><b>Is a career in Supply Chain sexy enough to attract the skills needed for the industry? A look at Supply Chain skills from a global perspective</b> Greta McNiven CPIM – Managing Director, BizzPro, South Africa</p> <p>How do we attract and retain skills to industries such as mining and manufacturing which have lost appeal as career choices for younger people who live in a world where high levels of stimulation and instant gratification are a way of life? What are the skills that are most required and is there really a shortage of skills or is it just that the key players are being moved around the globe because they are taking offers from the highest bidder? How does this new trend – if indeed it is a trend – affect third world and developing countries like South Africa?</p>	<p><b>Collaboration in the Supply Chain: a practical example</b> Grant Marshbank, Operations Manager VSc Solutions, South Africa and Dineshan Moodley, Department Manager – Supply Chain Development, Automotive Industry Development Centre (AIDC) South Africa</p> <p>Collaboration in the supply chain is a concept that is often spoken about yet there are comparatively few current examples within South African industry. An example exists within the automotive industry that involves 6 motor manufacturers and approximately 250 suppliers. The presentation will provide an in-depth look at this initiative. Knowledge of this initiative will enable attendees to identify opportunities to collaborate in their industry verticals and will thus enable them to reap the benefits of collaboration.</p>	<p><b>Using SCOR as a Foundation for Effective Modelling</b> Ulrike Kussing, Supply Chain Strategist, UTi, South Africa</p> <p>Organisations turn to supply chain modelling when they want to validate or re-design the structure of their supply chains. Often this modelling occurs in isolation and is based on preconceived ideas or a specific request from the organisation. This frequently leads to supply chain models that are removed from reality, are challenging to implement, or do not deliver the promised benefits and savings. The goal of this presentation is to illustrate how SCOR can be used as a foundation for supply chain modelling, thereby enabling focused, realistic and implementable supply chain models that deliver sustainable value.</p>	<p><b>ELAND ROOM What is required to sustain the beat?</b> Henk Harmse, Managing Director, Agile Solutions and Agility Consulting, South Africa</p> <p>Agility can be defined as an organisation's ability to anticipate, adapt and react decisively to events in the operating environment through the relationships, internal and external, in the organisation and the wider community. In order to become more agile, organisations need to move away from the industrial way of business operation where command and control, divide and rule and focus on profits plays an important role to a participative business environment governed by agile leadership at the core and value adding to the stakeholders as the key driver.</p>	<p><b>Interactive Exchange Session</b> <b>Dan Swartwood</b></p> <p>Take the opportunity to meet with Dan Swartwood in an interactive session. Dan will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.</p> <p><b>(space is limited)</b></p>
09:30 – 10:20	<p><b>Embracing Web 2.0 Collaborative Technologies to streamline business processes across Supply Chain Management and ERP Businesses</b> Emmanuel Obadia, Sr. Vice-President, Sage ERP X3 FRP, France</p> <p>Web 2.0 is all about sharing, interoperability and collaboration using the world wide web to harness collective intelligence. Examples of Web 2.0 technologies include web based applications, social networks, wikis, blogs, mashups and Software as a Service (SaaS). We all know streamlining the supply chain delivers huge</p>	<p><b>Increasing organisational effectiveness through putting the Customer at the heart of your business</b> Uida Havinga, Supply Chain Development Manager and Johnnie Tredoux, Head of Distribution &amp; Customer Operations, Cadbury South Africa</p> <p>Poor Customer Service has two prominent, unhealthy effects: (1) it aggravates customers, and (2) it convolutes internal effectiveness. Early in 2008 Cadbury South Africa realized that an intervention was needed to improve the health of the business. Project Heartbeat was the proven, internal vehicle to align and connect the organisation behind this goal. Heartbeat</p>	<p><b>Advanced Planning Systems from a User's Perspective</b> Ruth du Toit, Master Planner, Tiger Brands Ltd, Beverage Division and Hein Dill, Managing Director, ToolsGroup, South Africa</p> <p>After careful consideration and a lengthy selection process Tiger Brands Beverages embarked on the implementation of an Advanced Planning System (APS) during 2008. This presentation focuses on the challenging journey of implementing an APS solution with specific focus on the post implementation benefits and considerations from a user perspective. What is really required for such an implementation, are the promised benefits realised and most importantly what makes such an implementation sustainable.</p>	<p><b>Evolution of the first DCOR framework release</b> John Nyere, Chair, DCOR Development Team and Special Assistant for Supply Chain Systems, Deputy Under Secretary of Defense for Business Transformation, US Department of Defense, USA</p> <p>The updated Design-Chain Operations Reference-model (DCOR) includes fully developed metrics and best practices, not included in DCOR 1.0 and also aligns correctly with the SCOR model as a result of process design changes and implementation of the xCOR rule set. <b>There will be an interactive exchange session with John at 14:00.</b></p>	<p><b>Survey Update The Annual State of Logistics Survey</b> The State of Logistics Survey is an annual, independent study initiated by the CSIR in association with Stellenbosch University and sponsored by IMPERIAL Logistics. Now in its 6<sup>th</sup> year, the survey focuses on the cost of logistics in South Africa and other related topics.</p>	<p><b>Interactive Exchange Session</b> <b>Douglas Howardell</b></p> <p>Take the opportunity to meet with Douglas Howardell in an interactive session. Douglas will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.</p> <p><b>(space is limited).</b></p>

	business benefits through cost savings and productivity enhancements but how will web 2.0 assist further? Emmanuel covers how 3 <sup>rd</sup> generation ERPs, bound to be user-centric, will lower transaction cost and involve more stakeholders of the extended enterprise to critical business processes. Imagine how this will impact the future of ERP?	dissected the business and focused efforts on improving the rigour of the S&OP process, getting the basics rights through every day great execution, developing a strategic customer service framework and creating a winning, customer focused organisation. The result was astonishing: a 40% improvement in customer service within 18 months. The presenters will share the experience of the journey with the audience.			
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**10:20 – 10:50 - Tea and Coffee in Exhibition Area**

	ROYAL BALLROOM	PILANESBERG B	PILANESBERG A Supply Chain Council Track	ELAND	LYNX
10:50 – 11:40	<p><b>Vested Outsourcing : 5 rules that will transform outsourcing</b>  <b>Karl Manrodt, Associate Professor, Department of Management, Marketing and Logistics, Georgia Southern University</b>            Many outsourcing deals are structured with fundamental flaws in the business model that prevents transformational results through outsourcing. Author and educator Dr. Karl Manrodt will discuss the game changing rules for outsourcing from his book <b><i>Vested Outsourcing: Five Rules that Will Transform Outsourcing</i></b>. Dr. Manrodt will share his research and insights which includes:</p> <ul style="list-style-type: none"> <li>• Why the <b><i>Vested Outsourcing</i></b> approach works</li> <li>• Ten “perverse incentives” you might have if you are using conventional outsourcing arrangements</li> <li>• Five Rules that will transform how you outsource</li> </ul> <p><b>There will be an interactive exchange session with Karl at 14:00.</b></p>	<p><b>The Big Multi-National Companies – What can they learn from us?</b>  <b>Tony Rice, Partner, Kinetica, South Africa</b>            The paper is a composite case study drawn from the introduction of planning and scheduling systems at Unilever, 3M, Motorola, Toyota, Cadbury and Dell, in the USA, Europe, South Africa, Asia and South Africa. It examines the reasons for the failure of APS/AP implementations, in some of these companies, and describes an alternative implementation approach that has been used in the subsequent “rescues”. The speaker will present some simple but effective Excel techniques that were used.</p>	<p><b>Integrating the augmented SCOR model and the ISO 15288 life cycle model into a single logistic model</b>  <b>Peter Schmitz, Principal Researcher: GIS and data logistics, Logistics and Quantitative Methods, CSIR Built Environment, South Africa</b>            The SCOR model was augmented after modelling existing supply chains to include the maintenance and modification of products as well as the dismantling and destruction of products. These extensions were made to the MAKE part of the SCOR model. SOURCE was expanded to include the sourcing of enemy products that can be used by the SANDF. A new process management category, USE, has been developed to model the use of products during training and operations. The SANDF required that the life cycle of systems as outlined in ISO 15288 should be included in the model. The result of this inclusion was the development of a single logistic model for the SANDF.</p>	<p><b>The Fresh Connection!</b>  <b>Jeroen van Weesep, Partner Involvement Interactive, The Netherlands</b>            An Innovative online supply chain learning experience! Join this session to learn more about the engaging learning opportunity The Fresh Connection business simulation offers. SAPICS will be launching the opportunity to be part of this at the conference. This session will cover the advantages of team based learning in a simulated environment and link them to practical challenges in Strategy Execution, Sales and Operations Planning, and Supply Chain Trade offs. It will also offer a behind the scenes view of The Fresh Connection and invite you to engage with further application and development in the field of on-line learning and business simulation. Find a sneak preview at <a href="http://www.thefreshconnection.eu">www.thefreshconnection.eu</a></p>	<p><b>Interactive Exchange Session</b>   <b>Ulrike Kussing</b>             Take the opportunity to meet with Ulrike Kussing an interactive session. Ulrike will be happy to answer questions which may have arisen during her earlier presentation and will go into more detail for those who wish to explore further.   <b>(space is limited)</b></p>

11:50 – 12:50	<p><b>The African Century</b>                  Kevin O'Marah, Group Vice President, Supply Chain Research, Gartner Research, USA                  A world economy in turmoil is symptomatic of an epic shift in the history of mankind. This session will explore the idea that three basic forces are converging to make Africa the engine of growth for the 21st century. The first of these forces is a productivity explosion based on merging information technology and the global supply chain. The second is a new economic model built on pure ideas, or "content". The third is the rise of a new power in this content economy of the future. That power is the great and diverse population of Africa whose creative potential will emerge to outshine those regions who have driven industrial growth since the 19th century. Fortunes will be made and lost, and many will be shocked to see the shape of the world in fifty years. <b>There will be an interactive exchange session with Kevin at 15:00.</b></p>						
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12:50 – 14:00	<p><b>Lunch in Exhibition Area</b></p>						
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	ELAND	IMPALA	CIVET	PILANESBERG B		PILANESBERG A	SABLE	LYNX	
14:00 – 14:50	<p><b>Ideas Exchange session 1</b>  <b>Can collaboration really work up and down competitive supply chains?</b>                  Does the whole concept of our supplier also being our competitor's supplier and our customer also being our competitor's customer limit the extent to which I'm willing to share? We all preach collaboration, but what if you share too much? What strategic risk are there involved in sharing too much information? Companies are made up of individuals. Individuals have access to information and practices, the younger generations move around more than previous generations. What risk does that pose to your intellectual property? This session will be facilitated by <b>Robert McKenna, Supply Chains Operation Manager SABMiller Africa &amp; Asia (Pty) Ltd and Director of SAPICS</b></p>	<p><b>Ideas Exchange session 2</b>  <b>Have you thought about Creating Your Own Legacy? – Networking and Mentoring</b>                  This session will be highly interactive and fast-paced as we network with each other and have a discussion about the power of networking and mentoring through our own experiences. Have you thought about not who you know but who knows you? We will discuss how to build the right networks that will lead you to your goals. Do you have a good mentor that can guide you along the way? Mentors can bridge gaps that you may not be able to close yourself. Also, along the path, you will want to "pay it forward" and mentor those behind you. This will help create your legacy as you further your career. This session will be facilitated by <b>Lori Sisk, Principal Consultant, Hewlett Packard, USA</b></p>	<p><b>Ideas exchange session 3</b>  <b>Is Best Practice really "best" for you?</b>                  After a career of nearly 20 years as Operations Manager of a successful design-to-order job shop, Colin Seftel retired in 2009. In this session Colin will reflect on what worked and didn't work, from the initial ERP implementation, continuously improved through the adoption of lean principles, concurrent engineering and other techniques. He concludes that best practices, as advocated by APICS/SAPICS, are not always best for every organisation. Some of the ideas to be presented are controversial and will certainly stimulate a healthy exchange of ideas amongst those who attend. This session will be facilitated by <b>Colin Seftel CFPIM, CSCP, Director, SAPICS</b></p>	<p><b>The AMR Supply Chain Top 25 Supply Chain for 2010</b>                  Kevin O'Marah, Group Vice President, Supply Chain Research, Gartner Research, USA                  2010 marks the sixth year of the annual Supply Chain Top 25 report. The goal of this research has always been to raise awareness of the supply chain discipline and how it impacts business. Here Kevin will reveal the results of this year's ranking and discuss where the Supply Chain Top 25 is headed in the future. <b>There will be an interactive exchange session with Kevin at 15:00.</b></p>	<p>Advanced SC Strategy</p>	<p><b>Procurement Risks and Fraud</b>                  Wilson Ndlovu, Executive Director, Klinger Mzansi, South Africa                  All organisations have inherent procurement fraud and risks in the procurement process of goods and/or services. Most companies use reactive strategies when dealing with the apparent procurement fraud. This presentation will explain proactive procurement fraud detection and prevention strategies that could be employed in the procurement environment to reduce supply chain costs.</p>	<p>Advanced Procurement</p>	<p><b>Interactive Exchange Session</b>  <b>John Nyere</b>                  Take the opportunity to meet with John Nyere in an interactive session. John will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.                  (space is limited)</p>	<p><b>Interactive Exchange Session</b>  <b>Karl Manrodt</b>                  Take the opportunity to meet with Karl Manrodt in an interactive session. Karl will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.                  (space is limited)</p>

<p>15:00 – 15:50</p>	<p>Ideas exchange <b>session 4 Lessons Learnt?</b>  Given the disaster in Iceland with the volcanic eruption that crippled the Passenger &amp; Airfreight industry - Are our Supply Chains geared to manage these natural disasters? If the doom prophets' (like Al Gore, etc.) predictions are right re global warming, what will the effect be on our supply chains and should we be looking at alternative supply chains? How do we get products in and out of Europe without air freight? This session will be facilitated by <b>Marina Hiscock, Head of Knowledge Management, Barloworld Logistics</b></p>	<p>Ideas exchange <b>session 5 Key Global Supply Chain Priorities – how “key” are they really?</b>  It is on every manufacturer's mind to come up with a strategy that will let them know when to ramp up their production lines or slow down their production so to not miss any opportunity in capturing the market demand. But the answer on how to achieve that is still a mystery. In the session, we will review the relevance of some of the key global supply chain priorities of supply chain and logistics practitioners in 2010 and beyond. This session will be facilitated by <b>Abrie de Swardt, Marketing Director, IMPERIAL Logistics</b></p>	<p>Ideas exchange <b>session 6 Retail-end Logistics Execution – Lean, Green &amp; Seen</b>  Consumer products and manufacturing companies are masters of Supply Chain Planning with demand plans checked against supply chain constraints to maximise their profitability. But what happens at the retail end of the supply chain where responsive replenishment means planning and execution merge to maximise on-shelf availability? What are the logistics execution options to make the supplier-retailer link effective, appropriate and customer focused? Is it about supplier pushing and retailers pulling? Is collaboration the key? If yes – what level of info sharing and visibility is required? What is the role of the LSP? Should execution be led by transport or warehouse optimisation? Please join us to share your experience of the issues as well as to get some answers. <b>This session will be facilitated Doug Hunter CIRM, CFPIM, Manager Cross Industry Solutions Group, SAP South Africa (Pty) Ltd</b></p>	<p><b>Best Practices in Supply Chain Management Do Not Have to be Complicated</b>  <b>David Nelson, CEO and Senior Partner, Dave Nelson Group, Inc, USA</b>  Supply Chain Management (SCM) costs are often 75 - 80% of the cost of the products produced and internal manufacturing costs are often only 20 – 25% of the costs. Yet almost all manufacturing companies give their greatest focus, priorities and management talent to managing their internal costs rather than managing their SCM costs. Those companies who embrace “best practices” in SCM win the competition and succeed. These concepts apply to many businesses, not just manufacturing. This presentation explains in detail and gives examples of the competitive advantages of using “best practices” in SCM and shows why those who do, win the competition.</p>	<p>Intermediate  SC Strategy</p>	<p><b>From Business Intelligence to Business Wisdom</b>  <i>Intelligence is knowledge. But wisdom is knowledge applied</i>  <b>Philip Higginbotham, Vice President of Business Development, River Logic, UK</b>  Join Philip Higginbotham for a hard-hitting session on how the recent recession has changed the views of corporate leaders in the areas of innovation and technology. Philip will share real-world examples of how companies are expanding supply chain practices through unparalleled insight, connectivity and collaboration. Executives, regardless of industry, view the extended supply chain as a mission-critical component for mastering agile performance. See how new technologies are transforming supply chains from cost centers to strategic platforms. Specific case histories in fast-moving consumer goods (FMCG) and healthcare will illustrate how companies are moving beyond business intelligence to the more performance-oriented practice of business wisdom.</p>	<p>Intermediate  SC Enablement</p>	<p><b>LYNX ROOM Interactive Exchange Session</b>  <b>Kevin O'Marah</b>  Take the opportunity to meet with Kevin O'Marah in an interactive session. Kevin will be happy to answer questions which may have arisen during his earlier presentation and will go into more detail for those who wish to explore further.  <b>(space is limited on this session).</b></p>
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15:50 – 16:30	<p align="center"><b>Tea and Coffee in Exhibition area</b> – last chance to visit the exhibition stands. Be there to ensure you win the prizes from the competitions!! The exhibition will close at 16:30</p>
16:30 – 17:30	<p align="center"><b>Pilanesberg B</b></p> <p align="center"><b>Supply Chain Research Panel Discussion: Extracting Value and Influencing the Agenda</b></p> <p>In this session, a panel of experts will briefly discuss the outcomes of recent supply chain, logistics and operations management research projects. Delegates will be provided the opportunity to challenge the value of these and the contribution toward the development of the profession. It is envisaged that this forum will be used to influence further research priorities and projects.</p> <p>Facilitator: Cobus Rossouw CSCP, Director, SAPICS</p> <p>Panellists: Alan Waller OBE, Vice-President for Supply Chain Innovation, Solving Efeso, UK Karl Manrodt, Associate Professor, Department of Management, Marketing and Logistics, Georgia Southern University, USA Professor Johan Louw, Department of Logistics, Stellenbosch University, South Africa Professor du Plessis, Maritime Economics and Global Supply Chains, University of Johannesburg, South Africa Rose Luke, Senior Researcher &amp; Head of Transport and Logistics Studies, University of Johannesburg, South Africa Abrie de Swardt, Marketing Director, IMPERIAL Logistics, South Africa Kate Stubbs, Senior Marketing Manager, Barloworld Logistics Africa (Pty) Ltd, South Africa</p>
19:30	<p align="center"><b>Pre Dinner Drinks in Galleria</b></p>
20:00 – 00:00	<p align="center"><b>Gala Dinner</b> with prize giving, awards, live entertainment and dancing (Conference Close)</p>